

- 1           1.    A method comprising:  
2                detecting an event; and  
3                upon detection of an event, sharing a browser  
4   session between at least two clients.
  
- 1           2.    The method of claim 1 wherein detecting an event  
2   includes detecting, at a server, an event generated on the  
3   client.
  
- 1           3.    The method of claim 2 wherein sharing a browser  
2   session includes intercepting a web page provided from a  
3   server to the client.
  
- 1           4.    The method of claim 3 including mapping a client  
2   address of the web page to a proxy.
  
- 1           5.    The method of claim 4 including enabling a proxy  
2   to provide the web page to a shadow browser client.
  
- 1           6.    The method of claim 5 wherein enabling the proxy  
2   to provide the web page to a shadow browser client includes  
3   forwarding a refresh request to the shadow browser client.
  
- 1           7.    The method of claim 1 including detecting a  
2   request for a help session.

1           8.    The method of claim 1 including detecting a  
2   request for a chat session.

1           9.    The method of claim 1 including detecting a  
2   request for a shared browser session.

1           10.   The method of claim 2 including initiating the  
2   session sharing over a network between a client on one side  
3   of a network and a server on the other side of a network  
4   and sharing the session with another client coupled on the  
5   server's side of the network.

1           11.   The method of claim 1 including enabling an icon  
2   associated with the web page to be selected and generating  
3   an event in response to the selection of the icon.

1           12.   An article comprising a medium storing  
2   instructions that enable a processor-based system to:  
3                detect an event; and  
4                upon detection of an event, share a browser  
5   session between at least two clients.

1           13.   The article of claim 12 further storing  
2   instruction that enable the processor-based system to  
3   detect, at a server, an event generated on the client.

1        14. The article of claim 13 further storing  
2 instructions that enable the processor-based system to  
3 intercept a web page provided from a server to the client.

1        15. The article of claim 14 further storing  
2 instructions that enable the processor-based system to map  
3 a client address of the web page to a proxy.

1        16. The article of claim 15 further storing  
2 instructions that enable the processor-based system to  
3 enable a proxy to provide the web page to a shadow browser  
4 client.

1        17. The article of claim 16 further storing  
2 instructions that enable the processor-based system to  
3 forward a refresh request to the shadow browser client.

1        18. The article of claim 12 further storing  
2 instructions that enable the processor-based system to  
3 detect a request for a help session.

1        19. The article of claim 12 further storing  
2 instructions that enable the processor-based system to  
3 detect a request for a chat session.

1           20. The article of claim 13 further storing  
2 instructions that enable the processor-based system to  
3 initiate the session sharing over a network between a  
4 client on one side of the network and a server on the other  
5 side of the network and share the session with another  
6 client coupled on the server's side of the network.

1           21. A system comprising:  
2                 a processor-based device; and  
3                 a storage coupled to said device, said storage  
4 storing instructions that enable the processor-based device  
5 to detect an event and upon the detection of an event,  
6 cause a browser session to be shared between at least two  
7 clients.

1           22. The system of claim 21 wherein said processor-  
2 based device is a proxy which may be transparent to  
3 communications passing between a browser client and a  
4 server through said proxy until an event is detected.

1           23. The system of claim 22 wherein in response to the  
2 detection of an event, said processor-based device causes a  
3 browser session to be shared between at least two clients.

1           24. The system of claim 21 adapted to be located on  
2 the server side of a network.

1           25. The system of claim 21 wherein said storage  
2 stores instructions that enable the processor-based device  
3 to intercept a web page provided from a server to a client.

1           26. The system of claim 25 wherein said storage  
2 stores instructions that enable the processor-based device  
3 to map a client address of the web page to a proxy.

1           27. The system of claim 26 wherein said storage  
2 stores instructions that enable the processor-based device  
3 to provide the web page to a shadow browser client.

1           28. The system of claim 27 wherein said storage  
2 stores instructions that enable the processor-based device  
3 to forward a refresh request to a shadow browser client.

1           29. The system of claim 21 wherein said storage  
2 stores instructions that enable the processor-based device  
3 to detect a request for a help session.

1           30. The system of claim 21 wherein said storage  
2 stores instructions that enable the processor-based device  
3 to initiate session sharing over a network between a client  
4 on one side of the network and a server on the other side

- 5 of the network and share the session with another client
- 6 coupled on the server's side of the network.